

CASE STUDY: Business Growth



To the Point

Business: Granted Consultancy
Location: South West
Type: Renewable Energy
Staff: 12

Issues

- Impressive business growth
- I.T paramount to business
- No centralised systems
- All information store on 1 PC
- Connectivity issues to printers

Resolutions

- SBS2011 Essentials deployed
- Data cabling replaced
- Secure remote access created
- Single point of contact

Benefits

- Increased I.T availability
- Improved collaboration
- Able to work anywhere
- Data security



The Business

Granted Consultancy works in the low carbon sector, helping clients to bridge the gap between project concepts and the funding needed to realise them. Having secured over £2million worth of grants for renewal energy projects, Granted have worked with their clients to provide planning and works on projects of upto £10million.

Issues

Being in an industry that is very much at the forefront of many people's minds, Granted was seeing an increase in business and finding that their current I.T system was letting them down. With on-going daily issues regarding file access, printing and general poor performance Granted wanted to find an I.T partner who understood their core beliefs and goals.

The Resolution

Ostrich recommended a micro server system running SBS2011 essentials along with additional physical upgrades.

New data cabling was installed across the offices with connections and plans for future growth.

Files were migrated onto the server and secure remote access was created. Printers were migrated onto the same server and scripts created to map shared resources to the users.

Existing Gmail accounts were migrated to the new profiles and shared access to other calendars created.

One director stated that it was the first time he was able to print successfully for a long time.

An increase in the speed of delivery of data over the network with the near silence of the new server has increased the productivity of the I.T infrastructure.

"I have found Ostrich IT to be highly professional and focused on the needs of my business. What I have found most refreshing is that Ostrich IT seems to share my understanding of just how crucial a working IT system is for the business and therefore are quick to respond to any issues. It's as if our IT is their IT"

Alex Chalkley, Director, Granted Consultancy.



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